

ASISA Privacy Policy

INTRODUCTION

Savings and Investment Association – South Africa NPC trading as Association for Savings & Investment SA, a non-profit company with registered address at Bridge House, Boundary Terraces, 1 Mariendahl Lane, Newlands, 7700 (“**ASISA**” “**we**”, “**us**”, “**our**”) respects, and is committed to ensuring, the privacy of every person who visits or uses this website, www.asisa.org.za. This privacy policy (this “**policy**”) has been put together to explain how we may collect, use, share, retain and generally process your personal information obtained during your interactions with us (whether online, in writing or verbally) or which is collected or received in any other manner. This policy further explains your choices and rights in relation to our processing of your personal information.

Any visit to or use of this website is deemed to include an acceptance of this policy. Please ensure that you have read, fully understand and agree with the provisions contained in this policy before browsing or using this website.

This website is not intended to be browsed by children who are 18 years of age or younger, and we do not intentionally collect or maintain information about any one falling within that age category.

This policy may be revised from time to time to take into account any changes in applicable laws, our services, this website or any aspect related to our business generally. We therefore encourage you to monitor this policy periodically to note any changes made to it.

WHAT PERSONAL INFORMATION DOES ASISA COLLECT?

ASISA is subject to the Protection of Personal Information Act, 4 of 2013 (“**PoPIA**”)

We may collect certain information about you when you visit this website, become a member of our association, provide goods or services to us or apply for a job including –

- information about the content and services you express an interest in when you use this website;
- your name and contact information, including email address and company details which you may submit to ASISA when you interact with us on this website;
- information about your location or similar location-based information;
- information regarding your personal or professional interests, demographics, experiences with ASISA's services and contact preferences in order to provide you with further correspondence about ASISA's services;
- information from ASISA members and their employees:
 - for invoicing and other administrative purposes (where such information relates to your contact details and invoicing information);
 - to assess and verify representatives' suitability for committees (including, for example, curriculum vitae, details of tertiary qualifications, professional background, and practical experience); and/or
 - for the purposes of conducting business and commercial activities in the ordinary course;
- names, contact details, financial and tax information from suppliers and professional service providers so that we can place orders/instruct you and make payment in respect of any goods or services we receive; and
- the information you provide in your curriculum vitae, in our application form and supporting documentation/information during the recruitment process purely for the purposes of assessing your suitability for the role, for contacting you to progress your application and to take up any references you have provided.

In general, you may navigate this website without directly providing ASISA with any personal information. Any domain name information that ASISA collects is not used to personally identify you but is instead aggregated to measure the number of visits, average time spent on this website and the web pages viewed. Such other information includes browser and device information, website and application usage data, IP addresses, demographic information such as marketing preferences, geographic location, home language, and information collected through cookies and other technologies or information that has been anonymised or aggregated. ASISA uses this information to improve its contents. If we link this information with your personal information, we will treat such linked information as personal information.

You can choose not to provide personal information to us when requested. However, if this is necessary to provide you with our services, access to our Internet Services, or to perform administrative functions, we may be unable to do these things.

We do not, and will not (unless we are strictly required by law) process the following categories of personal information: race or ethnic origin; political opinions; religious or philosophical beliefs; trade union memberships; genetic or biometric data; health or mortality; sex life or sexual orientation; and criminal behavior.

LEGAL BASIS FOR OUR PROCESSING OF YOUR PERSONAL INFORMATION

We rely on one or more of the following reasons for processing your personal information –

- you consenting to our processing your personal information for a specific purpose;
- where processing is necessary for the performance or conclusion of a contract to which you are a party;
- where processing is necessary to achieve ASISA's legitimate interests, for example the management, operations and improvement of our business (to the extent that they don't

unjustifiably and unlawfully limit your interests or rights which require protection);

- where processing is necessary to comply with an obligation imposed by law;
- where processing is necessary to protect your legitimate interests; and
- where processing is necessary to pursue the legitimate interests of a third party to whom the personal information is lawfully supplied.

HOW WE USE YOUR PERSONAL INFORMATION

We use the personal information provided by you for the following purposes (“**purpose/s**”) -

- to update ASISA’s records about you and for the purpose of retaining records about you;
- to communicate with you in the course of ASISA’s ordinary business activities;
- research, training and statistical analysis with the aim of improving ASISA’s content and services by making them easier to use and by providing access to certain sections of this website;
- to prevent or detect any unlawful activities;
- responding to your enquiries and complaints or processing your requests in relation to your personal information;
- to follow up on any enquiries and complaints as part of ASISA’s customer care procedures; and
- contacting you for market research purposes.

RETENTION OF YOUR PERSONAL INFORMATION

Your personal information is retained by us for our business purposes and to comply with any applicable laws and regulations. To the extent not specifically prohibited or prescribed by applicable laws, we will retain your personal information for periods that we believe are reasonably necessary to serve our legitimate business interests.

When we no longer have an ongoing legitimate business need to process your personal information, we will either delete or de-identify it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and keep it from any further processing until deletion is possible.

RIGHTS AVAILABLE TO YOU IN RELATION TO YOUR PERSONAL INFORMATION

You have the right to control the manner in which your personal information is processed by ASISA, including the following rights–

- to obtain from us confirmation as to whether or not personal data concerning you is processed, and where that is the case, you have the right to request and get access to that personal data;
- to update and correct your personal information that is held by us;
- in certain cases, and to the extent not prohibited by applicable laws, you may request us to remove your personal information, partially or completely;
- to request us to limit processing of your personal information to any one or more of the Purposes listed above (note that this may impact the accessibility of our services);
- in certain cases, to object to processing of your personal information, including with regards to You have the right to opt-out from any communications from us (whether marketing or otherwise). You may withdraw any consent previously provided in relation to the collection, use and processing of your personal information; and/or
- to escalate any complaint in relation to your personal information to the Information Regulator, whose contact details are:

JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001

P.O Box 31533, Braamfontein, Johannesburg, 2017

Complaints email: complaints.IR@justice.gov.za

General enquiries email: inforeg@justice.gov.za.

You will not be subject to decisions that will have a significant impact on you based solely on automated decision-making, unless we have a lawful basis for doing so and we have notified you.

We do not envisage that any decisions will be taken about you using automated means, however we will notify you in writing if this position changes.

To ascertain whether you are eligible for, and, to send a request with regards to, any one of the above rights please send an email to privacy@asisa.org.za.

We may charge a small fee, to the extent lawfully prescribed or permissible, for any such request where we believe the request to be unfounded, repetitive or excessive.

Before processing any one of the above-listed requests, we may need to request specific information from you to help us confirm your identity. This is a security measure to ensure that personal information is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

PROTECTION OF YOUR PERSONAL INFORMATION

We maintain technical, physical and administrative security measures aimed at protecting your personal information against accidental or unlawful access, damage, alteration, loss or destruction, by implementing reasonable and appropriate physical, administrative, organizational and technical safeguards. We require the same standards of protection from any third parties to whom we disclose your personal information.

Despite the above security measures, the transmission of data over the internet cannot be guaranteed to be 100% secure and protected. Accordingly, we cannot ensure or warrant the security of any information you send to us or receive from via electronic transmission . This is particularly true for information you send to us via email, which we cannot

guarantee is protected in transit. Once we receive your information, we apply the methods mentioned above to ensure its protection while in our possession. If you are concerned about submitting your personal information to us electronically, please contact us to enquire about making other arrangements.

SHARING OF PERSONAL INFORMATION WITH THIRD PARTIES AND LINKS TO THIRD PARTY WEBSITES

There are instances when we need to share your personal information with third parties, all to the extent necessary for, and incidental to, the performance of our services and/or your use of this website. These include sharing your information with –

- entities with whom we have partnered (financial institutions or otherwise) to jointly create and offer our content and services;
- ASISA's Associates who may, directly or indirectly, render certain services to ASISA or to you or in undertaking activities linked to the operation of such services on ASISA's behalf; or
- third parties, where the disclosure is in compliance with legal and/or contractual requirements that ASISA is subject to, including, but not limited to, intergovernmental agreements.

Given the nature of our business and information technology infrastructure, your personal information may be transferred to other countries, some of which may have different data protection laws to those that are applicable in the country in which you reside. We will at all times ensure that your personal information is protected in terms of this Policy. You consent to your personal information being transferred to other countries regardless of the data protection laws applicable in those countries.

Our website may contain links to third party websites and applications. We are not responsible for and make no representations or warranties in relation to the privacy practices or content of any third-party websites and applications. Your use of such websites and applications is subject to the applicable third-party privacy statement and is at your own risk.

USE OF COOKIES AND OTHER TRACKING TECHNOLOGIES

COOKIES

Cookies are small pieces of data, that act as a tracking file, sent from a website and stored on the user's computer by the user's web browser while the user is browsing. A cookie enables us to analyse usage patterns on our website and tailor the website to your needs. Most web browsers are set to accept cookies, however if you do not wish to accept cookies you can adjust your internet browser settings to refuse the cookies. Please note that some parts of this website may not function fully if you disallow cookies.

Cookies do not personally identify you, but rather your browser. The cookies simply operate as a unique identifier, which help us to know what our users find interesting and useful in this website. We do not link this information back to other information that you have provided to us, unless required by law. We do not store any personal information inside cookies.

We use cookies to enhance your browsing experience. By continuing to use our website without changing your browser's settings, you agree to our use of cookies.

We may engage third party services from time to time for website monitoring, reporting and analysis purposes. Those services may also use cookies and gather anonymous web usage information (as described above) through this website.

Note that we do not use cookies for tracking purposes.

OTHER TRACKING TECHNOLOGIES

Do Not Track ("**DNT**") is a web browser setting that requests that a web application disables its tracking of an individual user. When you choose to turn on the DNT setting in your browser, your browser sends a special signal to websites you encounter while browsing to stop tracking your activity. We honour DNT signals and do not track, plant cookies, or use advertising when a DNT browser setting is activated.

CONTACT US

Should you have any queries regarding this Policy or the manner in which your personal information is processed, please feel free to contact us as follows –

Information Officer
Association for Savings and Investment SA (ASISA)
Bridge House
Boundary Terraces
1 Mariendahl Lane
Newlands
7700

privacy@asisa.org.za

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